

MANAGEMENT TRAINING & DEVELOPMENT

SUPPORT MEETINGS

We hold regular managers support meetings throughout the year, with trustees present in order to get feedback from each home and have an interchange of ideas, as illustrated below.

Our Jah-Jireh Business Plan contains short-term and long-term objectives for the charity and is updated yearly. It includes aims and objectives that the managers themselves want to achieve during the year. Because of this, the managers support meetings are essential for them to discuss ways to move forward and face challenges enabling them to enhance the service we provide in each of the homes.



Four senior staff members have now completed their NVQ Level 5 Diploma in Leadership Management

DEMENTIA TRAINING COURSE

Three of our managers (pictured below) have recently completed a 4 day course in dealing with dementia. They all agreed that the course was an emotional one.

Sue says: "The course helped me to see events from the dementia sufferer's point of view and to understand how experiences affect them. I learned more on that course than I've learned in 17 years experience in care!"

Kathy says: "Even though I've been a registered nurse for many years, this course gave me more confidence in dealing with dementia."

Tracey tells us: "Care mapping* is an invaluable tool and after applying it in the home, CQC were very pleased, but we've also had a very positive response from the staff and families."

**A care map describes steps and decision points in managing a medical condition based on medical guidelines and recent evidence as provided by staff and family members.*



Kathy, Tracey & Sue talk about the benefits of the course

NEW DVD

Don't forget the "Jah-Jireh Charity Homes—Where Next?" DVD is still available. If you would like a copy of the latest DVD please contact our head office on 01772 633380.

Jah-Jireh Charity Care Homes
Where Next?

V3.15



Includes files for playing on computer and portable devices

South East Project Awareness Meetings

Several of our readers have requested a visit from Jah-Jireh to find out more about the South East Project.

We have already successfully held a series of meetings in the Kent area with more planned in Reading, Windsor and Crawley.

Each visit is about 1 hour in length and the hosts have invited a few of their friends to join them. Questions raised include: future care, employment opportunities, more details about the charity and how to assist in simple ways.

Would you like to host one of these visits in your own home? We are more than happy to answer any questions and provide further details. For more information please contact us.

Wonderful Carer—Now Cared For



Rita & Sue in the garden



Rita Honess

When our home in Leyland first opened back in 1991, it made jobs available for brothers and sisters from the local congregation. One of the first sisters who took this opportunity was Rita Honess, formerly Newton. (pictured above)

A former manager from Leyland told us: "Rita was like my right arm, I couldn't have managed without her."

"Rita taught me all her secret cleaning techniques, I've never forgotten them," says our Training Manager, Sandra.

"I remember my first shift at Jah-Jireh, starting a new job is never easy, but Rita was on the same shift with me that day and she was such a love, she helped me and taught me what to do, we worked together for the next 6 months," says the current Care Manager, Sue at Leyland.

Rita worked hard with us from the beginning for five years before leaving to move to Conway. Sadly, a few years ago she was diagnosed with Alzheimers. What would she do?

Rita started to come to Jah-Jireh at Leyland so that her family could have some respite from caring for her. After a few trial stays, Rita has now moved permanently into Jah-Jireh, where the staff are delighted to take care of this fondly remembered sister, who once helped them.

Sue fills us in: "I'm so glad we can look after her here, where she is a familiar face to so many within Jah-Jireh and the local congregation. Also, after attending a 4 day course on dementia, I can put into practice everything I have learned and we can confidently give Rita the best quality of life."

We look forward to when disease and sickness will be gone forever.—Rev 21:4.

THANK YOU SO MUCH FOR ALL YOUR KIND AND LOVING DONATIONS TOWARD THE CARE OF OUR ELDERLY ONES

Please remember brothers:

This newsletter should not be read out at a congregation meeting or be placed on the congregation notice board.